



## CARE MAPPING ACTIVITY

### Creating care maps to identify and address social determinants of health:

1. Read the case below and identify issues to be addressed – focus on social, economic and environmental issues
2. Draw a care map on the flip chart with the patient in the middle.
  - a. Identify all existing members of the patient’s team.
  - b. Identify potential members of the team and resources in the community.
  - c. Organize the members of the child’s team and resources in clusters according to function.
3. What community resources might be helpful to address the social, economic, and environmental issues? Think broadly.
4. *Write a list of the resources identified – be as specific as possible:*
  - a. What does the agency do and for whom?
  - b. What are the criteria for eligibility?
  - c. How do you or the family members contact the agency?
  - d. What experiences have others had working with the agency?
5. How do you identify social determinants? What tools do you use?

### 10-year-old girl with cleft palate and hearing impairment

SJ is a ten-year-old girl who moved from Kansas with her mother and sister about a year ago. They are homeless. Mother has cognitive impairment. There are no past medical records available and mother is unclear about where SJ was treated in Kansas.

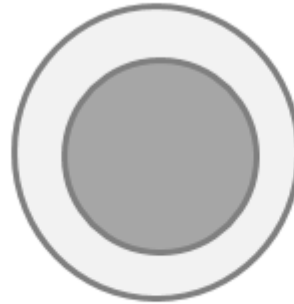
You learn of a history of domestic violence (father and brother) and substance abuse. The family was able to move into an apartment and then the apartment was red tagged by the health department due to bedbug infestation. They left in a hurry and lost SJ’s mouth equipment and sister’s eye glasses in the process. Fortunately, SJ was wearing her hearing aids at the time so she still has them. However, her mother’s hearing aids were left behind along with coats, clothing and personal belongings.

SJ and her sister are both struggling in school. Family remains homeless.

What more do you need to know?

What are some of social determinants of health that may have impact on JK’s health? How would you learn about them? Use your imagination to create a full picture of SJ, her family, her living situation, educational environment. Consider housing, tobacco smoke, pets, family members, bedding, neighborhood, school.....

## Care Map



Medical school recreation community/social legal/financial social services advocacy/information spiritual work housing  
transportation caregiver support transition pharmacy therapy supplies respite