



## 2024 Scorecard

2024 Provider-Delivered Care Management funding will be distributed to Physician Organizations through two avenues, with different payment timelines:

1. Training Reimbursement → BCBSM will reimburse for the training of anyone affiliated with the PO at a flat rate of \$500 per person who passes the test for full-day approved MICMT training courses and \$250 per person who passes the test for half-day approved MICMT training courses. (For reimbursement, the test is expected to be completed within 5 business days of the training course. Learners are instructed to complete it during the course and via email following the course.) Reimbursement will be provided for the cost of approved non-MICMT training up to the standard reimbursement rate (\$250 per ½ day or \$125 per ¼ day). Reimbursement will be paid up to the training cap for each PO. This reimbursement will occur in the January 2025 PGIP check and include those trainings that occur between October 11, 2023, and October 10, 2024.
2. Scorecard Distribution  
The following scorecard shows the infrastructure elements that MICMT / BCBSM consider fundamental for care management program success. This distribution will occur in the January 2026 PGIP check to allow time for outcomes evaluation.

Unless otherwise noted: The % of PDCM Participating practices will be assessed using the 2024 1% PDCM List (2 encounters on 1% of patients) from 2023 Claims. These practices are identified in the reports provided with the Value-Based Reimbursement and PDCM Participation reports that BCBSM will distribute in Fall, 2024.

2024 Scorecard				
Measure #	Weight	Measure Description	Points	Data Source
1	48	<b>Outcomes</b>		
		Points for the below outcome measures are earned based on the PO performance with the PDCM Outcomes VBR.  <i>(See Appendix A for more information)</i>		Outcomes measures align with BCBSM outcomes reporting for POs/sub-POs.
		Peds: IP Utilization	6	
		Peds: ED Utilization	6	
		Peds: Weight Metric	6	
		Peds: Composite Metric	6	
		Adult: A1c performance	6	
		Adult: BP Performance	6	
		Adult: ED Utilization	6	
		Adult: IP Utilization	6	

2024 Scorecard

Measure #	Weight	Measure Description	Points	Data Source										
2	34	<b>Care Management Operations (Note: This will not impact PDCM Outcomes or Population Outreach VBR)</b>												
		Percent of PCMH Designated practices that achieve the PDCM Participation threshold (2 encounters on 1% of the PDCM attributed population).	<table border="1"> <thead> <tr> <th>% of PCMH practices</th> <th># of points</th> </tr> </thead> <tbody> <tr> <td>90%</td> <td>7</td> </tr> <tr> <td>75%</td> <td>5</td> </tr> <tr> <td>50%</td> <td>3</td> </tr> <tr> <td>25%</td> <td>1</td> </tr> </tbody> </table>	% of PCMH practices	# of points	90%	7	75%	5	50%	3	25%	1	BCBSM 2025 PDCM reports (2024 claims) titled "...2024_PDCM_PU_Rpt...".
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Percentage of PDCM Participating (2 encounters on 1% of the PDCM population) practices that achieve the Population Management VBR (2 encounters on 4% of the PDCM attributed population).	<table border="1"> <thead> <tr> <th>% of PDCM practices</th> <th># of points</th> </tr> </thead> <tbody> <tr> <td>90%</td> <td>7</td> </tr> <tr> <td>75%</td> <td>5</td> </tr> <tr> <td>50%</td> <td>3</td> </tr> <tr> <td>25%</td> <td>1</td> </tr> </tbody> </table>	% of PDCM practices	# of points	90%	7	75%	5	50%	3	25%	1	BCBSM 2025 PDCM reports (2024 claims) titled "...2024_PDCM_PU_Rpt...".		
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Patient Satisfaction Evaluation & Improvement: PCMH Capability 4.23 in place. "Practice has engaged in root cause analysis of any areas where there are significant opportunities for improvement in patient experience of care using tested methods such as Journey Mapping or LEAN techniques."	<table border="1"> <thead> <tr> <th>% of PDCM practices</th> <th># of points</th> </tr> </thead> <tbody> <tr> <td>90%</td> <td>6</td> </tr> <tr> <td>75%</td> <td>4</td> </tr> <tr> <td>50%</td> <td>3</td> </tr> <tr> <td>25%</td> <td>2</td> </tr> </tbody> </table>	% of PDCM practices	# of points	90%	6	75%	4	50%	3	25%	2	First snapshot of 2025, looking at CY 2024.		
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		Medication Reconciliation Rate Improvement Incentive: 10% Overall rate increase	10	BCBSM 2025 Performance Reporting for POs										



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Measure #	Weight	Measure Description	Points	Data Source
3	18	<b>Engagement:</b>		
		Practice & Care Team Member Attestation/Verification	5	MICMT Reporting
		At least 3 scheduled phone conferences (30 minutes) with MICMT	5	
		Participation in the entire Annual Team-Based Care Conference by at least 1 PO representative	4	
Participation in the entire Annual MICMT meeting by at least 1 PO Representative with a leadership role in Care Management activity at the PO level	4			

The Scorecard is used to reward those POs participating in BCBSM's Provider Delivered Care Management. POs who have not demonstrated engagement and active participation, as determined by BCBSM and MICMT, will not be eligible to be rewarded.



## Appendix A – Outcomes Measurement Description

The 2024 Scorecard has 48 out of 100 points dedicated to outcomes measurement. As listed on the Scorecard, there are 7 outcomes measures. On the scorecard itself, specific targets for each of these are not mentioned as these metrics align with the measurements for PDCM Outcomes VBR analysis. The measures cover adults and pediatrics. If either set of measures does not apply to a specific PO, those points will be dropped from the scorecard. For example, a PO that does not have the potential to earn the PDCM Outcomes for VBR for pediatrics due to a lack of pediatric cases will have 24 points dropped from the denominator of the scorecard and the possible scorecard points will be 76 instead of 100.

Practice level VBR is earned at either a Sub-PO or PO level. If the population within that Sub-PO or PO performs at threshold or achieves the improvement threshold, then the Sub-PO or PO earns the VBR. MICMT will align the Scorecard outcomes measurement use a weighted average of Sub-PO performance to determine whether or not a PO earns the outcomes points.

For example:

The below PO has 2 Sub-POs that represent different portions of their population:

Sub-PO	Population
Sub-PO A	60%
Sub – PO B	40%

If only Sub-PO B earns the A1c practice-level PDCM Outcomes VBR for adults, then in the Scorecard, the PO would only earn 40% of the points for A1c.