Patient Engagement: How to Start a Difficult Conversation

Release Date: 8/21/23 Expiration Date: 8/20/24

Estimated Time to Complete: 1 hour

How to Receive CME/CE Credit: Upon completion of the module, click the link to be directed to the CME attestation and evaluation for credit. https://beaumont.cloud-cme.com/PtEngDifficult

Learning Objectives

- Build confidence in motivational interviewing skills and ability to see patients through change management.
- Apply interpersonal and technical skills to engage patients using motivational interviewing skills.
- Choose appropriate motivational interviewing techniques for specific scenarios demonstrating practical application of the skills.



Attention PHYSICIAN participants: The CME credits that physicians earn from this activity will be submitted to ACCME's CME Passport, a free, centralized web application where you can create a personalized account to view, track, and generate transcripts of your reported CME credit. Visit https://cmepassport.org for more information and to create your account.

Credit will be reported to CME Passport within 30 days of completion of the evaluation. If you do NOT want your credit reported to CME Passport, you must opt out at https://beaumont.cloud-cme.com > Sign In > My CME > Profile.

CE Credit Information



In support of improving patient care, this activity has been planned and implemented by Beaumont Health and Michigan Institute For Care Management And Transformation. Beaumont Health is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE),

and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.



This activity was planned by and for the healthcare team, and learners will receive 1.0 Interprofessional Continuing Education (IPCE) credit for learning and change.

Medicine CME: Beaumont Health designates this enduring material for a maximum of 1.0 *AMA PRA Category 1 Credit*(s)TM. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Nursing CE: Beaumont Health designates this activity for a maximum of 1.0 ANCC contact hour(s). Nurses should claim only the credit commensurate with the extent of their participation in the activity.

Pharmacy CE: Beaumont Health designates this activity for 1.0 ACPE contact hour(s). ACPE Universal Activity Number (UAN): JA4008259-9999-23-140-H99-P. Learners should claim only the credit commensurate with the extent of their participation in the activity. Credit will be uploaded to the NABP CPE Monitor within 30 days after activity completion. Per ACPE rules, Beaumont Health does not have access nor the ability to upload credits requested after 60 days. It is the individual learner's responsibility to provide the correct NABP ID and DOB (MMDD) to receive credit.

Social Work CE: As a Jointly Accredited Organization, Beaumont Health is approved to offer social work continuing education by the Association of Social Work Boards (ASWB) Approved Continuing Education (ACE) program. Organizations, not individual courses, are approved under this program. Regulatory boards are the final authority on courses accepted for continuing education credit. Social workers completing this course receive 1.0 continuing education credit(s).

Dietetic CPEU:

Commission on Dietetic Registration eat the credentaling agency for the right. Academy of Nutrition and Dietetics

Completion of this RD/DTR profession-specific or IPCE activity awards CPEUs (One IPCE credit = One CPEU).

If the activity is dietetics-related but not targeted to RDs or DTRs CPEUs may be claimed which are

If the activity is dietetics-related but not targeted to RDs or DTRs, CPEUs may be claimed which are commensurate with participation in contact hours (One 60 minute hour = 1 CPEU).

RD's and DTRs are to select activity type 102 in their Activity Log. Sphere and Competency selection is at the learner's discretion.

Disclosure of Relevant Financial Relationships

All individuals involved with this accredited CE activity have no relevant financial relationships with ineligible companies to disclose.

Mitigation of Conflicts of Interest: In accordance with the ACCME Standards for Integrity and Independence in Accredited Continuing Education, Beaumont Health implemented mechanisms to identify and mitigate relevant financial relationships with ineligible companies for all individuals in a position to control content of this activity.

Unapproved Use: It is the policy of Beaumont Health to require the disclosure of all references to off-label or unapproved uses of drugs or devices prior to the presentation of educational content. The audience is advised that this accredited CE activity may reference off-label or unapproved uses of drugs or devices. Please consult the prescribing information for full disclosure of approved uses.

Disclaimer: The information provided at this activity is for continuing education purposes only and is not meant to substitute for the independent medical judgment of a healthcare provider relative to diagnostic and treatment options of a specific patient's medical condition.

Questions? checme@corewellhealth.org