



2023 Training Framework & Initiatives



2023 BCBSM PDCM Training

Required Training

All care team members new to BCBSM PDCM must attend the *Introduction to Team-Based Care* course and view the *BCBSM billing webinar*.

The course covers the critical components of getting started as a care team member.

Continuing (Longitudinal) Education

Every learner has to accomplish (8) credit hours of additional training per year.

These (8) credits may include:

1. Official continuing education credits for licensure
2. Approved PO-hosted meetings
3. Webinars/learnings on the MICMT website
4. Approved other courses





2023 Specialist Team-Based Care Training

Applies only to those care team members participating in the BCBSM Specialist Team-Based Care VBR Program, which is open to Oncology, Pulmonology, Cardiology, Endocrinology, and Nephrology. Describes the program and strategies for success.

New Care Team Members

All care team members new to the role must attend the *Introduction to Team-Based Care* course and view the **Specialist Team-Based Care recorded webinar**.

Experienced Care Team Members

Care team members with at least one year of experience in the role should watch the **Specialist Team-Based Care recorded webinar**.

Continuing (Longitudinal) Education

Every learner has to accomplish (8) credit hours of additional training per year.

These (8) credits may include:

1. Official continuing education credits for licensure
2. Approved PO-hosted meetings
3. Webinars/learnings on the MICMT website
4. Approved other courses



Live Courses

Training provided via state-wide network of approved trainers

Information regarding becoming an approved trainer including the trainer application can be found on the [MICMT website](#).

- Introduction to Team-Based Care
- Patient Engagement
- Introduction to Palliative Care
- Collaborative Care Model*
- Foundational Care-Team Billing

Upcoming trainings are listed on the [MICMT website](#).

* Attendance restricted to program participants



Introduction to Team Based Care

Training Goal

Describe what care team members new to BCBSM PDCM need to know. A general orientation to the team-based care model, care management roles, billing basics and outcomes.

Longitudinal Credits

8

Training Reimbursement

\$500



Patient Engagement

Training Goal

Describe how care team members can use evidence-based motivational interviewing and self-management support skills to engage with patients.

Longitudinal Credits

8

Training Reimbursement

\$500



Foundational Care-Team Billing

Training Goal

Describe what care team members need to know focusing on care management codes, billing optimization, application and clinical documentation

Longitudinal Credits

4

Training Reimbursement

\$250



Introduction to Palliative Care

Training Goal

To create a foundation for introducing palliative care into the primary care setting earlier in the course of serious illness.

Longitudinal
Credits

8

Training Reimbursement
\$500 per completion of full-day
\$250 per half-day



Collaborative Care Model

- Trainings are limited to those participating in the BCBSM Psychiatric Consult Collaborative Care Management Model (CoCM)
- Two partners—[MCCIST](#) and [MI-CCSI](#)—conduct all of the training
 - POs are assigned to one of the training partners
 - PO training partner assignments are available on the MICMT [website](#)





Summary



Training Course Summary

Course Name	Required	Learning Credits	Format	Reimbursement
Introduction to Team-Based Care	Y	8	Live/Virtual	\$500
Patient Engagement	Y ⁴	8	Live/Virtual	\$500
Introduction to Palliative Care	N	2-8 ²	Live/Virtual	\$500 \$250
Collaborative Care Model	Y ¹	4-14 ²	Live/Virtual	\$2,500 min ²
Specialist Team-Based Care	Y ³	1.5	Recorded	\$0
Foundational Care-Team Billing	Y ⁴	4	Live/Virtual	\$250

¹ If participating in CoCM

² Actual amount varies based on specific make-up of team and roles

³ If participating in Specialist Team-based Care VBR

⁴ If identified as PO Subject Matter Expert



Thank you to those that helped develop the courses!

- Judy Avie, MICMT
- Maureen Braun, IHA
- Ruth Clark, Integrated Health Partners
- Sarah Fraley, MCCIST
- Kim Harrison, Priority Health
- Casidhe Harte, IHA
- Scott Johnson, MICMT
- Beth Jurczak, IHA
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- Jamie Mallory, Wexford PHO
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- Lisa Rajt, BCBSM
- Robin Schreur, Spectrum Health
- Michael Smith, Michigan Medicine
- Tiffany Turner, Infinity Counseling
- Sue Vos, MiCCSI
- Christen Walters, Integrated Health Partners





Approval Process Other Courses



Process for External Course Approval for Reimbursement and/or Learning Credit

PO representative fills out the survey describing the course

https://umichumhs.quattrics.com/jfe/form/SV_5zhliGD7AynaTlh

MICMT communicates whether or not the course is approved and creates a page on the website for confirmation and course evaluation.

PO representative confirms participation of care team members with MICMT via website, and care team members complete the evaluation.*

Information regarding trainings approved for reimbursement, can be found [here](#).

* If approved for reimbursement, this confirmation and evaluation assures that the course will be counted for reimbursement (up to the training reimbursement cap).

