

Section 6

Implementation—Next Steps

Implementation—Next Steps

Key Areas

- **Communication**
- **Suicide protocol**—if you do not have one, it will need to be developed
- **Workflow** development
- Plan for future **clinical skill development**
- Develop **templates** for assessments and systematic case review case presentations/documentation
- **Future training** and implementation support

Implementation—Next Steps

Communication

- Introducing/talking about the CoCM program **with other providers and practice staff**
- All practice staff having the **ability to talk with patients** about the program
- All practice staff **aware of the target population**
- Ensuring all staff are aware of how **referrals** are generated and the **general workflow** of the model
- **Building the relationship** between the PCP and the psychiatric consultant and BHCM

Implementation—Next Steps

“How to” Considerations:

- How will information be gathered for the **Systematic Case Review Tool**?
- How will data be collected for **reporting**?
- How are the Psychiatric Consultant **recommendations getting to the PCP**?
- How is the PCP getting recommendations and **responding to them**?
- How is the BHCM **monitoring recommendations** and following up with patients?

Implementation—Next Steps

Workflow Development

- **Know how your team will function** the moment a patient walks through the door, including protocols for suicidal patients and patients in crisis
- Planning and creating a **clinical flow** that shows the exact process of what happens when a patient comes to the clinic ensures that no patient falls through the cracks
- **Mapping a patient's care experience**—from identifying a behavioral health care need to initiating treatment to communicating treatment adjustments—gives a framework for knowing the next step of care

Resources:

[Clinical Workflow Plan—AIMS Center](#)
[Creating a Clinical Workflow—AIMS Center](#)

Implementation—Next Steps

Break-out Session



Discuss workflow development in your small group

Please take out your CoCM **Clinical Workflow Development Guide** and the **Clinical Workflow Worksheet**

Implementation—Next Steps

Considerations

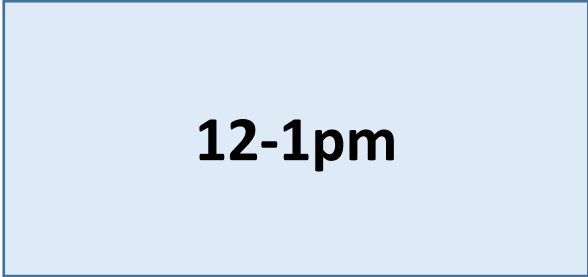
- **Start slow**—consider choosing 1 provider at a time to refer to the program and perhaps 1-3 patients in the first month
- Consider “cherry picking” first couple of patients who are appropriate for the program but **less complicated**
- **Showcase a successful CoCM intervention** with a patient—reduction in PHQ/GAD, remission—during a practice staff meeting

Psychiatric Consultant Roundtable

4/17/23

7/17/23

10/16/23



12-1pm

Registration is not required

BHCM Monthly Discussion Group

3rd Thursday of the month, 12-1pm

Registration is not required

On-going Webinars

Advanced Topics in Psychopharmacology	12:00PM - 1:30 PM	7/19/2023
Suicide Risk Assessment and Intervention in CoCM	12:00PM - 1:30 PM	9/20/2023
Adolescent Webinars		
Adolescent Suicide Risk Assessment	12:00PM - 1:30 PM	5/8/2023
Understanding Social Media, Bullying and School Refusal in Adolescence	12:00PM - 1:30 PM	10/10/2023
OB/Perinatal Webinars		
Creating Safe Space in Perinatal Care in CoCM	12:00PM - 1:30 PM	4/19/2022
Non-Medical Maternal Mortality; What can we do in CoCM?	12:00PM - 1:30 PM	5/9/2022
Infertility and Loss	12:00PM - 1:30 PM	11/15/2022
Caring for Women with OUD/SUD; from pain management to parenting	12:00PM - 1:30 PM	6/21/2023

Day 1 Training

Evaluation

For those not returning for Days 2 and 3, thank you for attending today's CoCM Day 1 training!



You will receive a post-training evaluation email shortly. **This eval must be completed in order to receive certificate and CME/CE credit.**

Resources

<https://www.depressioncenter.org/depression-toolkit>
(University of Michigan Depression Center Toolkit)

<https://aims.uw.edu/collaborative-care>
(University of Washington AIMS Center Website)

Questions?



Thanks again for attending today's training!