**CoCM Program in Ambulatory Practices**

How can your team support the safest and high-level care while also reducing the excessive cost of care? Learn about how your practice can begin the journey with training and financial support.

Patient Centered Care

CoCM services support patients and practitioners to bring patient centered care to the next level. BCBSM incentivizes this level of care by reimbursing practices that takes part in CoCM training offered by training partners, Mi-CCSI and MCCIST, and offers CoCM services to their patients. The training partners also offer supportive webinars to enhance required training. Excitingly, CoCM training is now available for practices that serve adults patients, pediatric patients, or both. In order to apply for CoCM Designation you are required to have PCMH Designation.

CoCM Training

BCBSM training partners conveniently offer CoCM training throughout the year. The partners supply the training virtually thereby minimizing expenses and travel. Practices teams and individuals supporting those practices administratively or clinically can attend as well. Additionally, any new CoCM team member that joins the CoCM team after a practice has started the program are welcome to take part in any training session. Practices that wish to take part in BCBSM CoCM Program enroll in the following training:

***CoCM for Adult Populations***

1. CoCM Base Training (Required)
2. CoCM Ongoing Webinars both Operational and Clinical (Optional)

***CoCM for Adults and Pediatric Populations (Family, Internal Medicine and Pediatrics) OR Pediatric Populations (Pediatrics)***

1. CoCM Base Training (Required)
2. CoCM Adolescent Training (Required)
3. CoCM Ongoing Webinars both Operational and Clinical (Optional)
4. CoCM Ongoing Adolescent Webinars (Optional)

CoCM Training Prerequisites

Prior to Training, a practice must complete the following assessments to ensure the right level of supports are in place to be successful. BCBSM Training Partners review assessments and can help with questions.

1. PO Assessment (one per PO and usually completed by PO team)
2. Practice Assessment (participating practice)

The following graphic summarizes the above steps:

Graphical user interface, table

Description automatically generated with medium confidence

The following groups attend the training:

|  |  |  |
| --- | --- | --- |
| **Attendee** | **Base Training2** | **Webinars3** |
| **Required to Attend** |  |  |
| PCP Champion | Day 1 AM | Optional |
| Psych Consultant | Day 1 AM | Optional |
| BHCM | Day 1, 2, 3 | Optional |
| **Recommended to Attend** |  |  |
| BHCM Supervisor | Day 1, 2, 3 | Optional |
| Office Manager | Day 1 AM | Optional |
| Practice Champion | Day 1 | Optional |
| Quality Lead1 | Day 1 | Optional |
| PO Leadership1 | Day 1 | Optional |
| Tech Support1 (reports) | Day 1 AM | Optional |

1 Attends if available

2 Day One is a full day and Days Two and Three are half days

3 Webinars are highly recommended and typically lasts one to four hours

After CoCM Training

Practices can receive ongoing support through monthly roundtables.

BCBSM reimburses this level of care after a practice completes required training and begins offering CoCM services. BCBSM maintains this incentive for a period of 3 years to support the practice’s transition to offering this enhanced level of patient care.