



# 2022 Training Framework & Initiatives



# 2022 BCBSM PDCM Training

## Required Training

All care team members new to BCBSM PDCM must attend the *Introduction to Team-Based Care* course and view the *BCBSM billing webinar*.

The course covers the critical components of getting started as a care team member.

## Continuing (Longitudinal) Education

Every learner has to accomplish (8) credit hours of additional training per year.

These (8) credits may include:

1. Official continuing education credits for licensure
2. Approved PO-hosted meetings
3. Webinars/learnings on the MICMT website
4. Approved other courses





# 2022 Specialist Team-Based Care Training

Applies only to those care team members participating in the BCBSM Specialist Team-Based Care VBR Program, which is open to Oncology, Pulmonology, Cardiology, Endocrinology, and Nephrology. Describes the program and strategies for success.

## **New Care Team Members**

All care team members new to the role must attend the *Introduction to Team-Based Care* course and view the **Specialist Team-Based Care recorded webinar**.

## **Experienced Care Team Members**

Care team members with at least one year of experience in the role should watch the **Specialist Team-Based Care recorded webinar**.

## **Continuing (Longitudinal) Education**

Every learner has to accomplish (8) credit hours of additional training per year.

These (8) credits may include:

1. Official continuing education credits for licensure
2. Approved PO-hosted meetings
3. Webinars/learnings on the MICMT website
4. Approved other courses



# Live Courses

Training provided via state-wide network of approved trainers

Information regarding becoming an approved trainer including the trainer application can be found on the [MICMT website](#).

- Introduction to Team-Based Care
- Patient Engagement
- Introduction to Palliative Care
- Collaborative Care Model\*
- Foundational Care-Team Billing

Upcoming trainings are listed on the [MICMT website](#).

\* Attendance restricted to program participants



# Introduction to Team Based Care

## Training Goal

Describe what care team members new to BCBSM PDCM need to know. A general orientation to the team-based care model, care management roles, billing basics and outcomes.

Longitudinal Credits

8

Training Reimbursement

\$500



# Patient Engagement

## Training Goal

Describe how care team members can use evidence-based motivational interviewing and self-management support skills to engage with patients.

Longitudinal Credits

8

Training Reimbursement

\$500



# Introduction to Palliative Care

## Training Goal

Describe palliative care concepts to empower multidisciplinary teams and generalists to provide palliative care support for their patient.

Longitudinal Credits

4

Training Reimbursement

\$250



# Foundational Care-Team Billing

## Training Goal

Describe what care team members need to know focusing on care management codes, billing optimization, application and clinical documentation.

Longitudinal Credits

4

Training Reimbursement

\$250





# Collaborative Care Model

- Trainings are limited to those participating in the BCBSM Psychiatric Consult Collaborative Care Management Model (CoCM)
- Two partners—[MCCIST](#) and [MI-CCSI](#)—conduct all of the training
  - POs are assigned to one of the training partners
  - PO training partner assignments are available on the MICMT [website](#)





# Summary



# Training Course Summary

Course Name	Required	Learning Credits	Format	Reimbursement
Introduction to Team-Based Care	Y	8	Live/Virtual	\$500
Patient Engagement	N	8	Live/Virtual	\$500
Introduction to Palliative Care	N	4	Live/Virtual	\$250
Collaborative Care Model	Y <sup>1</sup>	4-14 <sup>2</sup>	Live/Virtual	\$2,500 min <sup>2</sup>
Specialist Team-Based Care	Y <sup>3</sup>	1.5	Recorded	\$0
Foundational Care-Team Billing	Y <sup>4</sup>	4	Live/Virtual	\$250

<sup>1</sup> If participating in CoCM

<sup>2</sup> Actual amount varies based on specific make-up of team and roles

<sup>3</sup> If participating in Specialist Team-based Care VBR

<sup>4</sup> If identified as PO Subject Matter Expert

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# Thank you to those that helped develop the courses!

- Judy Avie, MICMT
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- Scott Johnson, MICMT
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- Erika Perpich, Olympia
- Lisa Rajt, BCBSM
- Robin Schreur, Spectrum Health
- Michael Smith, Michigan Medicine
- Tiffany Turner, Infinity Counseling
- Sue Vos, MiCCSI
- Christen Walters, Integrated Health Partners





# Approval Process Other Courses



# Process for External Course Approval for Reimbursement and/or Learning Credit

PO representative fills out the survey describing the course

[https://umichumhs.quattrics.com/jfe/form/SV\\_5zhliGD7AynaTlh](https://umichumhs.quattrics.com/jfe/form/SV_5zhliGD7AynaTlh)

MICMT communicates whether or not the course is approved and creates a page on the website for confirmation and course evaluation.

PO representative confirms participation of care team members with MICMT via website, and care team members complete the evaluation.\*

Information regarding trainings approved for reimbursement, can be found [here](#).

\* If approved for reimbursement, this confirmation and evaluation assures that the course will be counted for reimbursement (up to the training reimbursement cap).

