

CARE TEAM MEMBER TRAINING ROADMAP



I'm a new care team member, what training do I need to complete?

INITIAL TRAINING

- 1) [BCBSM Billing Webinar](#) *(Must be watched before starting to bill PDCM codes)*
- 2) [Introduction to Team-Based Care Course*](#) *(Must be completed within 6 months of starting to bill PDCM codes)*
- 3) [Patient Engagement Course*](#) *(Recommended)*

WEBINAR SERIES

- 4) [Care Management Fundamentals webinars](#) *(Recommended)*
- 5) [On-going webinars](#) *(Recommended)*

ONGOING COURSES

- 6) [Introduction to Palliative Care Course*](#) *(Recommended)*
- 7) [External Approved Trainings*](#) *(Recommended)*

**Course is reimbursable*

FOR MORE RESOURCES

- [Training Requirements and Framework](#)
- [Webinar Library](#)
- [Course/Webinar Registration](#)