



## 2021 MICMT Scorecard FAQ

**1. By when do the unconscious bias training capabilities have to be completed?**

- a. Both of the unconscious bias training capabilities must be completed by the end of the calendar year. This will be evaluated by looking at the data from the first snapshot of 2021.

Please note that the training must comply with the criteria set forth by BCBSM. If you have questions about the criteria, please work with your PGIP Field Rep.

**2. Will MICMT provide a practice list to the POs?**

- a. Yes, this list will be shared with POs in late January / early February. The list will give you the list of practices currently affiliated with your PO that achieved outreach with 2 touches on 1% of the attributed population.

This list is not for the Outcomes measure. The 2021 Outcomes measure evaluation mirrors the performance of practices for the Outcomes VBR. For 2021 Outcomes measure evaluation, the evaluation will include all PDCM participating practices (1% outreach – 2 touches as of September, 2020 – based on 2019 claims) that are PCMH designated practices are eligible for VBR. Practices are evaluated at the SubPO or PO level with measure results grouped based on PDCM status (low N will result in either PO scoring level or None).

**3. For Clinic-Dedicated Care Management, do unlicensed care team members count?**

- a. Yes, un-licensed care team members can make up the dedicated care team member required hours.

**4. When determining the provider FTE in a clinic, are both Advanced Practice Practitioners and Physicians counted?**

- a. Only physicians should be counted in the provider FTE in a clinic.