2020 Scorecard

2020 Provider Delivered Care Management Funding will be distributed to Physician Organizations through three avenues, with different payment timelines:

1. Training support → BCBSM will reimburse for care team member training at a flat rate of $500 per person who passes the test for approved training courses for licensed and unlicensed care team members. This reimbursement will occur in the January, 2021 PGIP check and include those trainings that occur between November 2019 and November 2020.

2. Special Project Support → MICMT will be providing additional support to those POs and PUs that elect to participate in the Medication Assisted Therapy (MAT) in 2020. This support will follow an MPTCQ style collaborative model, to include such activities as:

    a. Additional training to develop the skills that would support the process;
    b. Development of a network of clinics who can come together to share learnings / best practices with each other;
    c. Provide online resources to pertinent materials
    d. Program evaluation to understand the impact of this effort

3. Scorecard Distribution
   The following scorecard shows the infrastructure elements that MICMT / BCBSM consider fundamental for care management program success. This distribution will occur in the July, 2021 PGIP check to allow time for outcomes evaluation.

<table>
<tr><th colspan="4">2020 Scorecard</th></tr>
<tr><th>Measure #</th><th>Weight</th><th>Measure Description</th><th>Points</th></tr>
<tr><td rowspan="3">1</td><td rowspan="3">40</td><td>Information Sharing:</td><td></td></tr>
<tr><td>Consistently follow the process for sharing clinical data in the appropriate format to MiHIN in coordination with PPQC and SIM throughout 2020.
• PO should send clinical data on all patients and all payers
• Expectation is that the PO is sending info from, at minimum, all PDCM-defined offices
(https://mihin.org/wp-content/uploads/2018/08/MiHIN-UCIG-Commercial-Payers-PPQC-SIM-Data-Aggregator-v20-07-31-18.pdf)</td><td>10</td></tr>
<tr><td>Expand the PO process for aggregating Social Determinants of Health questionnaire results and sending to MiHIN; to be completed by October 1, 2020.
2020 requirements → Send SDoH data for all practice units who reached the 2 touches on 1% of the population in CY2018. BCBSM/MICMT will provide a list of those offices.</td><td>16 total<table><tr><th>% of PDCM offices</th><th># of points</th></tr><tr><td>90%</td><td>16</td></tr><tr><td>75%</td><td>12</td></tr><tr><td>50%</td><td>8</td></tr><tr><td>25%</td><td>5</td></tr></table></td></tr>
<tr><td></td><td></td><td>Expand the PO process for screening among Practice Units.
Points provided for the percentage of PDCM-defined practice units with PCMH capabilities 10.5 in place.</td><td>10 total<table><tr><th>% of PDCM offices</th><th># of points</th></tr><tr><td>90%</td><td>10</td></tr><tr><td>75%</td><td>7</td></tr><tr><td>50%</td><td>5</td></tr><tr><td>25%</td><td>3</td></tr></table></td></tr>
<tr><td></td><td></td><td>Develop/expand the PO process for creating a feedback loop for social needs among Practice Units.
Points provided for the percentage of PDCM-defined practice units with PCMH capabilities 10.7 in place.</td><td>8 total<table><tr><th>% of PDCM offices</th><th># of points</th></tr><tr><td>90%</td><td>8</td></tr><tr><td>75%</td><td>6</td></tr><tr><td>50%</td><td>4</td></tr><tr><td>25%</td><td>2</td></tr></table></td></tr>
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2020 Scorecard			
Measure #	Weight	Measure Description	Points
2	16	**Engagement:**	
		Care Team Survey & Attestation / Verification	**5**
		At least 3 scheduled phone conferences (30 minutes) with the MICMT to review scorecard performance and program updates	**5**
		Participation in a Regional MICMT meetings by at least 1 PO representative.	**3**
		Participation in the Annual MICMT meeting by at least 1 PO Representative with a leadership role in Care Management activity at the PO level.	**3**
3	40	**Outcomes (Aligned with BCBSM PDCM Outcomes VBR, MA CPC+, and Priority Health):**	
		A1c performance	**10**
		BP Performance	**10**
		ED Utilization	**10**
		IP Utilization	**10**