MiCMRC CM 101- Roadmap v18 03.27.2018

Step 1: CM Introduction	Step 2: CM Basics	Step 3: Ongoing Development

Engage in CCM Training

CCM Course
- 6 hours online
- 2 days in person

Self-Management Course

Program Specific Modules
listed on website

eLearning Self-Study Modules *
- Role of CM
- Care Planning
- Medication Management
- Advance Care Planning
- Palliative Care
- Transitions of Care
- 5 Step Process
- Patient Family Engagement

Resources:
- CM Program Specific Resources
- CM Implementation Guides
- Documentation Templates
- Roles and Responsibilities
- Job Descriptions

Suggested Experiences:
- Shadow CM
- Shadow other team members

Explore CM Online Resources

100 Recorded Webinars *
Recommended are:
- Case Load Management
- Motivational Interviewing
- Chronic Condition Specific Webinars
- Pain Management
- Gaps in Care Process Improvement
- Advanced Care Planning

Resources:
- Care Management Billing Resources
- Care Management Assessment and Screening Tools

5 Chronic Condition Pages:
- COPD
- HTN
- Diabetes
- Asthma
- CHF

Chronic Condition Page Resources:
- CM Interventions
- Quick Tools
- Evidenced based guidelines
- Action plan
- Patient interventions
- Patient handouts

Topic Pages
- Advance Care Planning and Palliative Care
- Pediatrics
- Medication Management
- Transitions of Care
- Team Based Care
- Chronic Conditions
- Quality & Population Health Management
- Elderly Population
- Behavioral Health
- Patient Family Engagement

Topic Page Resources:
- Best Practices
- Webinars
- Tools
- Resources
- Websites

Experience Live Resources

- Care Management Connection Newsletter
- CMRC Monthly Live Webinars *
- Care Manager Success Stories
- Team Based Success Stories

* Qualify for Longitudinal Learning Credits